



Adverse Weather Policy

During times of adverse weather, we are happy to care for your children as normal so long as you feel it is safe and reasonable to do so. If we feel that the situation is worsening over the course of the day, we may call you to collect your child early or text you to update you on the situation. We understand that during adverse conditions you may be late to collect your child due to travel problems. We will of course continue to care for your child and provide them with any necessary snacks / meals until you arrive. We would appreciate if you could call us to let us know if you are going to be late, as we can then inform your child, and they do not become upset.

Adverse weather conditions may also affect our usual activities such as outings. We will not take your child out if the roads are not clear or it is not safe to travel. We would appreciate if you could ensure your child is dressed appropriately for the weather with plenty of warm clothes, wellington boots, hats, gloves, scarfs etc. Whilst time spent outside in bad weather will be very limited, there may be times where we are on the school walk or waiting for school children and it can be very cold.

School Children

If your child's school has been closed due to the bad weather, we are happy to provide care for your children so long as you feel it is safe and reasonable to do so. Normal hourly rate fees will apply in this case. If you have been notified that your child's school is to close due to adverse weather during the day, **you must call to inform us**. It is vitally important that we know if a child has been collected early.

Non-Attendance

Please call, message, or inform us through the Family app and let us know as soon as possible if you are not going to be bringing your child. If you decide that your child will not be attending or are unable to bring them, full fees will still apply. During adverse weather, unless we contact you, you should assume your child's place is available and that we are ready and willing to care for them. We understand that these times can be difficult and that you may not be able to get to your work due to your own transport arrangements but that should not affect our ability to work. If you will struggle to pay your child's fees during these times, please do not hesitate to speak to Melissa, Natalie B or Leahna in confidence and we can arrange a payment plan over a reasonable period to settle what is due.

We would like to stress again that it is down to your own discretion whether you feel it is safe to bring your child. You will know the route to your home the best and are therefore best equipped to make that decision. The safety of your child is paramount.

Please do not hesitate to discuss this policy further with us if required.

This policy was adopted by	Teddy Bears Childcare
Policy Created	28/11/2017
Last Reviewed	18/10/2024
Name and role of signatory	Leahna Welch (Deputy Manager)